



Easy Internet Services

EASY, WE MAKE SURE IT IS

P.O. Box 830
22 Sydney Street
Mackay QLD 4740
Phone: 07 4953 3331
Fax: 07 4953 3339

NBN Internet

National Broadband Network Application Form

Admin Only

Transfer	<input type="checkbox"/>
Plan Change	<input type="checkbox"/>
New Service	<input type="checkbox"/>
Churn	<input type="checkbox"/>
Relocation	<input type="checkbox"/>

ISK#	
Date Submitted to supplier	Job Booking #
Date Auth. Entered	Date Provisioned

- Subscriber Details -

Name:	Phone Number:
Mobile Number:	Fax Number:
Business Name (if applicable):	Current Email:

- Installation Address -

Address: _____

City: _____

Postcode: _____

- Postal Address -

Address: _____

City: _____

Postcode: _____

Same as installation address

Username: _____ Password: _____

- All plans are billed monthly **in advance**; there is an initial **12 month minimum contract period**. Early termination is calculated by multiplying the remaining months within contract by the monthly cost. This contract is valid from when it is submitted to Easy Internet Services and a termination fee will apply if the service is cancelled prior to provisioning. In- case of **no contract** then there would be an **initial fee of \$149.0**
- Any changes to the plan or speed **automatically** re-start the 12 month contract period.
- Changes in speed of any connection will incur a **\$30.00** speed change fee as line programming is required
- The customer must provide a 240 volt power point within 1-metre of where the NBN termination box will be installed; if this is not available the customer at their own expense must arrange an electrician to install a power point.
- Download/Upload speeds listed show the capabilities of some content servers, actual speeds will be slower for various reasons.
- The initial connection fee is \$55

ADSL Modem/Router	Price	Tick
4-Port NBN Router with Wireless (postage charges apply if router has to be sent to you)	\$179.95	<input type="checkbox"/>
Programming of customer supplied NBN compatible router (postage charges apply if router has to be sent to you)	\$65.00	<input type="checkbox"/>



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Easy Internet Services – NBN Fibre Plans (please tick appropriate box)

Standard Group

Speed	Peak Data	Off Peak Data	Cost Per Month	(Tick)
NBN 1	40GB	40GB	59.90	
NBN 2	150GB	150GB	69.90	
NBN 3	500GB	500GB	89.90	

Faster Group

Speed	Peak Data	Off Peak Data	Cost Per Month	(Tick)
NBN 1	40GB	40GB	64.90	
NBN 2	150GB	150GB	74.90	
NBN 3	500GB	500GB	94.90	

Fastest Group

Speed	Peak Data	Off Peak Data	Cost Per Month	(Tick)
NBN 1	40GB	40GB	74.90	
NBN 2	150GB	150GB	84.90	
NBN 3	500GB	500GB	104.90	

Peak Period 8am – 2am

Off-peak Period 2am – 8am

Shaping to 256256kbps if quota exceeded

All speeds are variable due to different technologies used in the NBN infrastructure Easy Internet Services suggests using the 'standard' speed due the limitations of mixed technology connections



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Customers should confirm that they are able to obtain an NBN service using the following website prior to submitting an order form to Easy Internet Services:

<http://www.nbnco.com.au/when-do-i-get-it/rollout-map.html>

TCP code and regulations:

https://www.acma.gov.au/-/media/Networks/Regulation/pdf/TCP_code_C628_2015_incorp_Variation_No1_2017-pdf.pdf?la=en

Contract Agreement

12 Month No Contract

Payment Authorisation Details

I authorise Easy Internet Services Pty Ltd to bill my nominated method of payment for all charges relating to my NBN Internet Account including any cancellation fees. I acknowledge that the minimum term of contract period is 12 months and that any change to the contract ie. Requesting a speed change for example will result in the 12 month minimum term re-commencing. Should the service be disconnected within 12-months the balance of the contract is payable by calculating the number of months remaining on the agreement by the monthly cost.

Payment Method:

Card Type: MC Visa

Cardholders Name: _____ Card Number: _____

Expiry Date: _____ CSC: _____

Signature of Cardholder

X _____

By signing this I assume financial responsibility for the agreement and details provided and that I am over 18 years of age.