



Easy Internet Services

EASY, WE MAKE SURE IT IS

P.O. Box 830

22 Sydney Street

Mackay QLD 4740

Phone: 07 4953 3331

Fax: 07 4953 3339

NBN Internet

National Broadband Network Application Form

Admin Only

| | |
|-------------|--------------------------|
| Transfer | <input type="checkbox"/> |
| Plan Change | <input type="checkbox"/> |
| New Service | <input type="checkbox"/> |
| Churn | <input type="checkbox"/> |
| Relocation | <input type="checkbox"/> |

| | |
|----------------------------|------------------|
| ISK# | |
| Date Submitted to supplier | Job Booking # |
| Date Auth. Entered | Date Provisioned |

- Subscriber Details -

| | |
|--------------------------------|----------------|
| Name: | Phone Number: |
| Mobile Number: | Fax Number: |
| Business Name (if applicable): | Current Email: |

| | |
|--------------------------|--------------------|
| - Installation Address - | - Postal Address - |
| Address: | Address: |
| City: | City: |
| Postcode: | Postcode: |

Same as installation address

Username: _____ Password: _____

- All plans are billed monthly in advance; there is an initial 24 month minimum contract period. Early termination is calculated by multiplying the remaining months within contract by the monthly cost. This contract is valid from when it is submitted to Easy Internet Services and a termination fee will apply if the service is cancelled prior to provisioning. In- case of **no contract** then there would be an **initial fee of \$149.0**
- Any changes to the plan or speed automatically re-start the 24 month contract period.
- Changes in speed of any connection will incur a **\$30.00** speed change fee as line programming is required
- The customer must provide a 240 volt power point within 1-metre of where the NBN termination box will be installed; if this is not available the customer at their own expense must arrange an electrician to install a power point.
- Download/Upload speeds are variable and not guaranteed on residential grade services.
- The initial connection fee is \$55 (24 month contract)

| ADSL Modem/Router | Price | Tick |
|--|----------|--------------------------|
| 4-Port NBN Router with Wireless (postage charges apply if router has to be sent to you) | \$179.95 | <input type="checkbox"/> |
| Programming of customer supplied NBN compatible router (postage charges apply if router has to be sent to you) | \$65.00 | <input type="checkbox"/> |



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Easy Internet Services – NBN Fibre Plans (please tick appropriate box)

Standard Group

| Speed | Peak Data | Off Peak Data | Cost Per Month | (Tick) |
|-------|-----------|---------------|----------------|--------|
| NBN 1 | 40GB | 40GB | NLA | |
| NBN 2 | 150GB | 150GB | NLA | |
| NBN 3 | 500GB | 500GB | NLA | |

Faster Group

| Speed | Peak Data | Off Peak Data | Cost Per Month | (Tick) |
|-------|-----------|---------------|----------------|--------|
| NBN 1 | 40GB | 40GB | 64.90 | |
| NBN 2 | 150GB | 150GB | 74.90 | |
| NBN 3 | 500GB | 500GB | 94.90 | |

Fastest Group

| Speed | Peak Data | Off Peak Data | Cost Per Month | (Tick) |
|-------|-----------|---------------|----------------|--------|
| NBN 1 | 40GB | 40GB | 74.90 | |
| NBN 2 | 150GB | 150GB | 84.90 | |
| NBN 3 | 500GB | 500GB | 104.90 | |

Peak Period 8am – 2am

Off-peak Period 2am – 8am

Shaping to 256/256kbps if quota exceeded

All speeds are variable on residential grade services



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Customers should confirm that they are able to obtain an NBN service using the following website prior to submitting an order form to Easy Internet Services:

<http://www.nbnco.com.au/when-do-i-get-it/rollout-map.html>

TCP code and regulations:

https://www.acma.gov.au/-/media/Networks/Regulation/pdf/TCP_code_C628_2015_incorp_Variation_No1_2017-pdf.pdf?la=en

Contract Agreement

24 Month No Contract

Payment Authorisation Details

I authorise Easy Internet Services Pty Ltd to bill my nominated method of payment for all charges relating to my NBN Internet Account including any cancellation fees. I acknowledge that the minimum term of contract period is 24 months and that any change to the contract ie. Requesting a speed change for example will result in the 24 month minimum term re-commencing. Should the service be disconnected within 24-months the balance of the contract is payable by calculating the number of months remaining on the agreement by the monthly cost.

Payment Method:

Card Type: MC Visa

Cardholders Name: _____ Card Number: _____

Expiry Date: _____ CSC: _____

Signature of Cardholder

X _____

By signing this I assume financial responsibility for the agreement and details provided and that I am over 18 years of age.